TLC Pet Spa, LLC - Grooming Consent Form

**Current Vaccinations/Veterinarian Information:** Proof of Rabies Vaccination is required by Georgia state law and shall be provided to TLC Pet Spa (TLCPS) as well as current contact information for your veterinarian. TLCPS also requires current DHPP and Bordetella for dogs for their protection. Per our veterinarian, if a pet is overdue on vaccines or if you have a new pet receiving a series of vaccines, we MUST wait 7 days between vaccinations and a visit to TLCPS.

The only exceptions are proof of current titers or a letter from your veterinarian stating that your pet cannot be vaccinated.

If your pet has a medical emergency while at TLCPS, we will make every effort to contact you while transporting your pet to the closest veterinarian – Tiger Tails Animal Hospital – at your expense.

**Aggressive or Medicated Pets:** Owners MUST inform TLCPS if your pet is medicated for grooming, bites, has bitten, or is aggressive towards people, other pets or even towards specific grooming procedures. Muzzles may be used if necessary. TLCPS reserves the right to refuse/stop services for such pets at ANY time before or during the grooming process. A Special Handling Fee will be added to your bill if your pet requires additional assistance in order to groom him/her safely and comfortably. TLCPS will not give medications to your pet. This Special Assistance Handling fee is $20- $30.

**Dog Social Time:** Dogs have the opportunity to spend cage free time with other dogs at TLCPS during their visit. However, TLCPS has the right to separate your dog if needed due to any questionable types of play (humping, growling, or even too active while groomers are using scissors on a pet, etc.) or for cleanliness reasons (marking with urine). We have crates and round pens as well as areas separated by doors and baby gates to place separated pets. If you prefer that your pet stay separated from the other dogs, please let us know when you arrive for your appointment and we will be happy to accommodate them!

**Initials:\_\_\_\_\_\_\_**

**Mat Removal:** Pets with matted coats need extra attention during their grooming session. Mats left in a pet’s coat only grow tighter and can damage the pet’s skin (causing sores and infection). We do not wish to cause serious or undue stress to your pet and will not do excessive or continual de-matting. Removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles, or skin folds trapped under the mats. Heavy matting can also trap moisture and urine near the pet’s skin allowing mold, fungus or bacteria to grow. After effects of mat removal procedures can include Itchiness, skin redness, self-inflicted irritations or abrasions, hot spots and failure of the hair to re-grow. Shaved pets can be prone to sunburn. In some cases, pets may also exhibit brief behavioral changes (for example: hiding). It is important to monitor your pet after grooming and take them to their vet if they show any discomfort. Itching and irritation from grooming can lead to other medical problems if left untreated and are the responsibility of the pet parent. There is an extra charge for de-matting and for grooming excessively matted pets.

**Accidents:** AtTLCPS, we always do our best to ensure the safety and well-being of your pet. However, there is always the possibility that an accident could occur. TLCPS asks for OPEN COMMUNICATION between the pet parent and TLCPS. If we are aware of any injury or accident to your pet while in our care, we will absolutely inform you. If you have any concerns after taking your pet home from a grooming service at TLCPS, our policy is for the pet parent to contact us within 48 hours of their grooming service. We do not want any pet’s comfort to be in limbo for any period of time after a visit with us. We are working with live animals and cannot go home with you and monitor them in their own environment. We care greatly about every pet we groom and cannot help when needed if we are not contacted. Should a vet visit be necessary, TLCPS exclusively uses Tiger Tails Animal Hospital. If a pet parent would prefer to see their own veterinarian, it will be at their own expense.

**Initials:\_\_\_\_\_\_\_\_**

**Leash Walking:** In the event that your dog has to stay at TLCPS for an extended time during the day, leash walking outdoors may be required for a potty break. There are inherent risks associated with leash walking and all reasonable safety measures will be taken. If your pet seems too strong or scared, we may choose not to risk a walk outside and ask you to take them out for a potty break as soon as you pick them up. Otherwise, pets are walked every 4-5 hours while in our care.

**Parasites:** If fleas or ticks are found during the grooming process, your pet will immediately be treated with a product to kill the parasites and you will be charged. Ticks found will be removed for an additional charge. Please note that parasites are a health hazard for pets and humans. Additional Charge = $10.

**Appointment Drop Off:** We ask that you please have all dogs on a leash when entering and exiting TLCPS. This is to ensure the safety of your pet and others. Cats need to be in a carrier for safe transport to and from TLCPS. Please arrive promptly for your appointment. If you will be more than five minutes late, we ask for a call to let us know when you may arrive. Rescheduling may be necessary on very busy days and may incur a rescheduling fee.

**Late Pick-Up:** We ask that you please come get your dog by 5:30pm so we may begin our closing routine. We give a 30-minute grace period until 6:00pm. [You](https://www.lawinsider.com/clause/late-pick-up-fee) will be charged a late pick-up fee of $1.00 per minute/per dog for each minute you have not picked up your pet past our closing time. ($10.00 minimum and charged according to our clock.)

**Use of Likeness:** I hereby grant TLCPS permission to use my pet’s photograph in any and all of its publications, including website entries, without payment or any other consideration. I understand and agree that these materials will become the property of TLCPS and will not be returned. I hereby irrevocably authorize TLCPS to edit, alter, copy, exhibit, publish, or distribute this photo for purposes advertising or for any other lawful purpose. In addition, I waive the right to inspect or approve the finished product, including written or electronic copy, wherein my likeness appears. Additionally, I waive any right to royalties or other compensation arising to related to the use of the photograph.

**“35/48 POLICY” = NO SHOW/LATE CANCELLATION:**  If you do not show up for your scheduled appointment (“No Show”) or cancel late (within 48 hours) for your pet's grooming appointment, TLCPS will charge $35 before you can schedule your next grooming appointment.

**Initials:\_\_\_\_\_\_\_\_\_\_**

This $35 fee does not count as credit for any grooming appointments. If you have paid $35 twice toward our "35/48 Policy”, in order to book future appointments, a 50%, nonrefundable deposit applied towards your next grooming service is required, and future appointments will only be scheduled one at a time. If you fail to show up for your grooming appointment or do not cancel/reschedule within 48 hours, you will then lose your deposit.

**New Client Deposit**: TLCPS requires a deposit for all new clients scheduling their first appointment with us. This deposit goes toward your first grooming service scheduled and is charged per pet. You will lose your deposit if you fail to show up for your appointment or cancel/reschedule with 48 hours notice. You may reach us by phone or email ([tlcpetspa@gmail.com](mailto:tlcpetspa@gmail.com)). This deposit is only required for your first visit at TLCPS.

I have read, understood and agreed to the terms of TLC Pet Spa’s consent to grooming.

Signature:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

TLC Pet Spa Initials:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_